

Please note that athletes who have postponed races due to the global COVID-19 pandemic are no longer eligible for a transfer / partial refund of the registration fee.

WITHDRAWAL

If you are willing to withdraw from the Citi Handlowy IRONMAN 70.3 Warsaw, please consider that:

- 50% of the entry fee is paid back until 12th February 2022;
- 25% of the entry fee is paid back until 28th April 2022;
- no refunds are made from 29th April 2022.

It is not possible to transfer the entry fee to another competitor or to another year. However, you can purchase an extra withdrawal insurance during the registration process.

To withdraw from the competition, please fill [in the form](#).

Refunds will be made to the account or debit/credit card that was used during registration.

A partial refund of the entry fee is not possible for those who have registered using a voucher or discount code.

Licences and insurance purchased are non-refundable.

TRANSFERS

Citi Handlowy IRONMAN 70.3 Warsaw is also included in the IRONMAN EMEA transfer program.

Please read below to learn the details.

Transfers - Rules & Regulations

1. The transfer option is available for IRONMAN 70.3 events in Europe, Middle East and Africa (EMEA) only.
2. There is a 39 EUR (or 28 GBP, 42 CHF, 372 SEK, 291 DKK, 355 NOK, 50 USD) transfer fee plus a fee charged by the service provider Active.com.
3. The event transferred to must be in the same calendar year as the original event.
4. A transfer of a race entry to another person is not possible.
5. If an athlete is transferring from a higher priced race to a lower priced race, the athlete will not be refunded the difference.
6. If an athlete is transferring from a lower priced race to a higher priced race, the athlete will be required to pay the difference in addition to the transfer fee and 8% Active fee.
7. A transfer into sold out events is not available. Transfers into events that only have foundation and/or charity as well as travel entries open is not available.
8. Athletes must transfer out of a race before 28th April 2022.
9. Athletes may transfer into eligible races as long as registration is open, unless points 7 or 13 apply.
10. If additional purchases (e.g. medal engraving or FinisherPix) have been purchased along with the original race entry, it cannot be transferred to the new race. Additional purchases will be refunded until 45 days prior to the race and will need to be repurchased by the athlete.
11. Transfers are applicable to individual race entries only – entries purchased or provided through sponsors, charities, groups and free entries cannot be transferred. A transfer of a race entry purchased with Nirvana Europe to a regular race entry of an open race is possible.
12. Races to be transferred to must have been open to the general public for at least ten days.
13. Once a transfer or refund has been redeemed, the option to transfer again. You may only transfer once.

14. If athletes choose to transfer, they forfeit their eligibility for a refund to the event they originally entered. A partial refund is eligible for the race an athlete has transferred into, if the withdrawal of this race is submitted 45 days prior to race date.
15. If an athlete qualifies for the IRONMAN 70.3 World Championship, an existing IRONMAN 70.3 entry will not transfer from or to either of these events.

Transfer Process

Step 1: [Fill out the transfer form](#).

Step 2: After filling out the transfer form you will receive a confirmation email from active.com confirming that we have received your request. In case you have not received this please contact withdrawal@ironman.com or fill out the form again (please also check your junk folder).

Step 3: We will process your transfer within 5 working days. You will receive a personal registration link with which you have to confirm your transfer. Please follow the instructions to complete the transfer (please also check your junk folder).

Step 4: You will receive a confirmation email from active.com once your transfer is complete.

Transfer – FAQ

1. What if the event I want to transfer into sells out before I receive my registration link?

Once you have completed the transfer request your race entry is secured.

2. What communication should I expect after I request a transfer?

You will receive a confirmation once you have submitted your transfer request from Active.com. Within five business days you will receive another email by Active.com containing your personal registration link for the transferred event. Please check your junk mails to make sure you complete your transfer by redeeming the registration link. After redeeming your registration link you will receive a confirmation of your transfer.

3. Is it possible to transfer to another race outside of Europe?

Our race transfer option is an offer from IRONMAN Europe, Middle East and Africa (EMEA). It is NOT possible to transfer to races which are outside of this region.

4. What if I transfer into another event and I am unable to compete, am I eligible for an additional transfer?

Once a transfer request has been redeemed, athletes are not eligible to transfer again.

5. Can I transfer to the same event next year?

It is not possible to transfer your registration from an IRONMAN race to next year.

6. Can I transfer my slot to another athlete?

No, it is not possible to transfer your slot to another athlete.

If you have any questions, please contact warsaw70.3@ironman.com