

Please note that athletes who have postponed races due to the global COVID-19 pandemic are no longer eligible for a transfer / partial refund of the registration fee.

WITHDRAWAL

If you are willing to withdraw from the Citi Handlowy 5150 Warsaw, please consider that:

- 50% of the entry fee is paid back until 12th March 2022;
- 25% of the entry fee is paid back until 12th May 2022;
- no refunds are made from 13th May 2022.

It is not possible to transfer the entry fee to another competitor or to another year. However, you can purchase an extra withdrawal insurance during the registration process.

To withdraw from the competition, please fill [the form](#).

Refunds will be made to the account or debit/credit card that was used during registration.

A partial refund of the entry fee is not possible for those who have registered using a voucher or discount code.

Licences and insurance purchased are non-refundable.

TRANSFERS

Citi Handlowy 5150 Warsaw is also included in the IRONMAN EMEA transfer program. Please read below to learn the details.

Transfers - Rules & Regulations

1. It is not possible to transfer from the Event to other events in the IRONMAN Series or the 5150 Triathlon Series.
2. It is possible to transfer from the competition to the Citi Handlowy IRONMAN 70.3 Warsaw taking place on 12th June 2022.
3. Transfer is possible until 28th April 2022.
4. The transfer must be reported via [the form](#).
5. If an athlete chooses to transfer, they forfeit their eligibility for a refund to the event they originally entered. Athletes will also not be eligible for a partial refund for the race they have transferred into.
6. In case of transfer, the athlete will be required to pay the difference of the entry fee to the applicable entry fee for which the athlete is transferring.
7. The possibility to transfer can be used only once.
8. If additional purchases (e.g. medal engraving or FinisherPix) have been purchased along with the original race entry, it cannot be transferred to the new race. Additional purchases will be refunded until 45 days prior to the race and will need to be repurchased by the athlete.
9. Starting kits purchased in full or in part with a voucher or discount code are not refundable, transferable to another event.

Transfer Process

Step 1: [Fill out the transfer form](#).

Step 2: We will process your transfer within 5 working days. You will receive a personal registration link with which you have to confirm your transfer. Please follow the instructions to complete the transfer (please also check your junk folder).

Step 3: You will receive a confirmation email from active.com once your transfer is complete.

Transfer – FAQ

- 1. What if the event I want to transfer into sells out before I receive my registration link?**
Once you have completed the transfer request your race entry is secured.
- 2. What if I transfer into another event and I am unable to compete, am I eligible for an additional transfer?**
Once a transfer request has been redeemed, athletes are not eligible to transfer again.
- 3. Can I transfer to the same event next year?**
It is not possible to transfer your registration from an IRONMAN race to next year.
- 4. Can I transfer my slot to another athlete?**
No, it is not possible to transfer your slot to another athlete.

If you have any questions, please contact 5150warsaw@ironman.com